

National Racquetball Club – Membership Terms and Conditions

1. Membership Types and Terms

The National Racquetball Club (“the Club”, “we”, “us”) offers several membership options:

- **Monthly Membership:** Auto-renews each month until canceled.
- **Annual Membership (1 Year):** Expires after one year unless auto-renewal is selected.
- **Multi-Year Memberships:** Available in 2-year and 5-year terms.

By purchasing a membership, you agree to the terms outlined herein.

2. Auto-Renewal & Cancellations

- **Monthly Memberships:** Auto-renew by default. You may cancel at any time via your account settings. Cancellations take effect at the end of your current billing cycle.
 - **Annual and Multi-Year Memberships:** Auto-renewal is optional. You will receive email notice prior to your renewal date and may opt out at any time before the renewal processes.
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3. Refund Policy

All membership fees are **non-refundable**, with the following exceptions:

- If the Club **ceases operations**, pro-rated refunds for the unused portion of prepaid annual or multi-year memberships may be issued at our discretion.
- If you are mistakenly charged after cancellation, please contact support within 30 days for resolution.

Refunds will not be issued for:

- Unused time due to inactivity or non-use.
 - Partial use within a billing period.
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4. Club Operations and Availability

We strive to offer uninterrupted access to Club programs, events, and services. However, availability may be affected by:

- Location-specific limitations
- Changes in technology platforms
- Unforeseen circumstances (e.g., force majeure)

We reserve the right to change, suspend, or discontinue services at our discretion, provided that members are notified reasonably in advance where possible.

5. Termination by the Club

We reserve the right to terminate or suspend your membership:

- For violation of Club policies or terms
- For conduct detrimental to other members or the Club's operations
- With written notice if services are discontinued

If your membership is terminated by us for misconduct, **no refund** will be issued.

6. Risk Disclosure and Limitation of Liability

By purchasing a membership, you acknowledge and agree:

- You are joining at your own risk and understand that Club services and operations are not guaranteed in perpetuity.
 - In the event of Club closure or dissolution, **our sole obligation** is a good-faith attempt to offer **pro-rated refunds** for unused prepaid time.
 - The Club is not liable for incidental, indirect, or punitive damages resulting from closure, service changes, or cancellation of programs.
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7. Dispute Resolution

All disputes arising from these terms shall be governed by the laws of Pennsylvania, and resolved through arbitration or small claims court, where applicable.

8. Contact Us

For membership questions, cancellations, or refund inquiries, contact:

Email: membership@NRBC.us

Mail: National Racquetball Club, 765 Brettingham Ct. West Chester, PA 19382